



After-Sales Item Pickup and Delivery Policy - Effective August 1/2025

We kindly ask customers to pick up their items in a timely manner or arrange delivery once they are ready. This helps us manage space effectively and continue offering prompt service to everyone.

Warehouse Space Is Limited

Due to the high cost of storage and limited capacity, we kindly ask that you pick up your item(s), or contact us to arrange delivery, within 30 days of receiving your notification.

Pickup Timeline

- You'll receive a notification when your item is now in stock at our location.

Non-Pickup Service Fee

We kindly ask that you pick up your item(s), or contact us to arrange delivery, within 30 days of receiving your notification.

- If an item remains unclaimed or undelivered beyond 30 days, a \$29.00 fee per item, per month or any portion thereof, will be applied to help offset storage and handling.

Staying in Touch

- Please make sure your contact information with us is current.
- If you need a little extra time, just let us know—we're happy to work something out.