



## **Otto's Electric Inc. – Service Terms & Liability Disclaimer**

The services provided by Otto's Electric Inc. ("Company") are performed with professionalism, industry knowledge, and due diligence. However, by engaging our services, the customer acknowledges and agrees to the following terms and conditions:

### **1. Purpose & Scope**

- All inspections, evaluations, and recommendations provided by the Company are based solely on conditions observable at the time of service.
- The Company does not warrant or guarantee specific outcomes, continued performance, or future conditions of any systems or components inspected.
- No warranties, express or implied, are provided unless explicitly stated in writing.

### **2. No Guarantee of Insurance or Third-Party Decisions**

- Our findings are intended for informational purposes only and are not a substitute for assessments required by insurance companies, warranty providers, or regulatory agencies.
- The Company makes no representations regarding the outcome of claims, reimbursements, or compliance approvals.
- Otto's Electric Inc. bears no responsibility for decisions, actions, or determinations made by insurers, warranty companies, government entities, or other third parties based on our reports or assessments.

### **3. Limitation of Liability**

- To the fullest extent permitted by law, the Company shall not be liable for any indirect, incidental, special, or consequential damages resulting from the use or reliance on our services.
- Our services do not serve as a certification, code compliance verification, or a substitute for legally required inspections.
- Any liability of the Company, if found, shall be strictly limited to the amount paid for the specific service rendered.

### **4. Customer Responsibilities**

- The customer acknowledges that electrical system performance and reliability are influenced by numerous external factors beyond the Company's control, including environmental conditions, age of equipment, and third-party workmanship.
- It is the customer's sole responsibility to perform regular maintenance, follow safety protocols, and adhere to all manufacturer and regulatory guidelines.
- Failure to act on recommendations provided may result in system failure or safety risks, for which the Company shall not be held liable.

### **5. Changes & Additional Work**

- Any work or services not explicitly included in the original scope may be subject to a change order and additional charges.
- Verbal requests for additional work must be confirmed in writing to be valid.

### **6. Force Majeure**

- The Company is not liable for delays or failure to perform resulting from events beyond our reasonable control, including but not limited to natural disasters, acts of God, power outages, labor disputes, material shortages, or regulatory changes.

## **7. Access & Site Conditions**

- The customer is responsible for providing safe and reasonable access to all areas requiring service.
- Otto's Electric Inc. reserves the right to decline service or reschedule if conditions are unsafe or not conducive to performing work.
- Any delays or additional costs due to inaccessible or hazardous areas may be billed to the customer.

## **8. Payment Terms**

- Payment is due upon receipt unless otherwise stated in writing. Late payments may incur interest charges and collection fees.
- Otto's Electric Inc. reserves the right to pause work or withhold reports if payment terms are not met.

## **9. Photographic Documentation**

- The Company may take photos or videos during inspections or work for documentation, liability protection, or training purposes.
- These images may be used internally or for customer reference, unless otherwise requested in writing.

## **10. Agreement & Acknowledgment**

- By engaging the services of Otto's Electric Inc., the customer affirms that they have read, understood, and agreed to these terms and conditions in full.
- These terms may be updated periodically, and continued use of our services constitutes acceptance of any revisions.

**Contact Information****Otto's Electric Inc. - Otto's Home Appliance.**

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