IMPORTANT PRODUCT RECALL NOTICE

Date: September 10, 2026

From: La Cornue USA

To: La Cornue Authorized Service Providers

RE: Voluntary Recall of La Cornue CornuFé 90 and CornuFé 110 Series Dual Fuel Ranges

In cooperation with the U.S. Consumer Product Safety Commission, La Cornue is conducting a voluntary recall of certain CornuFé 90 36" and CornuFé 110 43'' Series freestanding dual fuel ranges manufactured between March 19, 2025, and July 24, 2026, as listed below. This voluntary recall is being conducted following La Cornue's discovery that in isolated instances, a component, known as a test port cap, may be missing from the gas manifold that fuels gas to the surface burners on the range.

The test port and the test port Cap are not used in the regular operation of the Range and are only used for pressure testing the gas flow in the factory and during installation. If the test port Cap is missing, the test port will not be sealed, allowing gas to leak from the test port when the Range is connected to a gas supply. La Cornue has not received any reports of gas leaks associated with the missing test port cap and we are not aware of any injury or property damage of any kind related to this issue.

Model	Production Date Range
LAC9	3/19/25 to 7/24/26
LAC1	3/19/25 to 7/24/26

[1] *The model number for each unit is followed by a multi letter abbreviation that indicates the color and trim options of the unit. For example, LAC9 in White with stainless and chrome trims will be LAC9WN. All colors, trim options, burner configurations, and gas types (Natural or LP) are included in this corrective action*

Customer Calls

If you are contacted by customers regarding the recall, advise them to contact the La Cornue toll-free recall number at 888-257-7912, Monday through Friday, 8:00 a.m. to 8:00 p.m. EST. Also, please request the customer have the following information before calling La Cornue:

1)Name, address, telephone number and email address

FOLLOW THESE STEPS TO DETERMINE IF A CUSTOMER'S RANGE IS SUBJECT TO THE RECALL AND COULD BE MISSING THE TEST PORT CAP

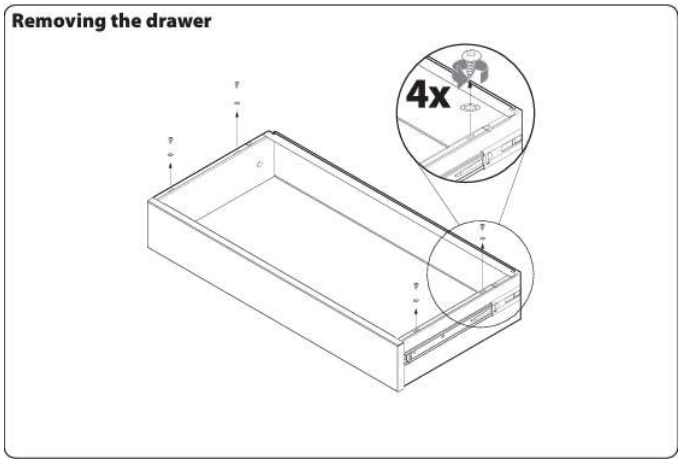
<u>STEP ONE</u>: DETERMINE IF THE RANGE IS SUBJECT TO THE RECALL:

1. Locate the model number/serial number on the rating plate on the range. The rating plate is located on the bottom panel of the unit under the storage drawer.
2. Slide the storage drawer fully forward. Using a Phillips head screwdriver remove the four screws, two on each edge as shown in the illustration below. Lift the drawer out of position to view the rating plate located on the range's bottom panel. Document the model and serial number. Reverse the process to reinstall the storage drawer.
3. Visit the La Cornue Recall webpage at www.lacornueusa.com/testcap-recall, enter the model and serial number into the appropriate fields, and click "*Submit*." A notice will display if the range is affected.

OR

Call the La Cornue toll free recall number **888-257-7912**, Monday through Friday, 8:00 a.m. to 8:00 p.m. EST (have the model number and serial number when calling).





For further details on drawer operation and the rating plate and serial number location, scan the product's QR code below to view the owner's manual.

LAC9 36"

LAC1 43"

If you are unable to identify the serial number of the range, or unable to remove the storage drawer, call the La Cornue toll free recall number 888-257-7912, Monday through Friday, 8:00 a.m. to 8:00 p.m. EST. If our Customer Service team is unable to assist you in locating the serial number.

If the range is <u>NOT</u> subject to the recall, no additional action is needed.

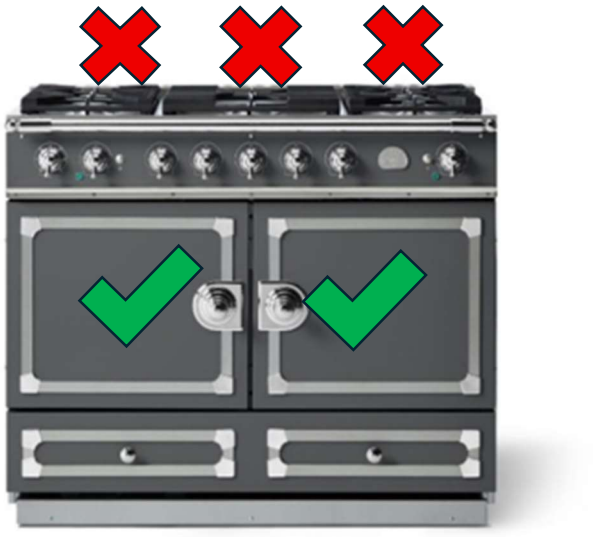
If the range <u>IS</u> subject to the recall install the PTP Cap as detailed in the supplied service kit instructions.

If a range is subject to the recall but you have not received the recall kit. Locate and Shut off the gas supply to the range until the kit is received and service can be performed.

<u>STEP TWO</u>: DISCONNECT THE GAS SUPPLY TO THE RANGE.

This will disable operation of the gas surface burners and prohibit any further risk of a gas leak.

Shutting off the gas supply will not affect the operation of the electric oven sections, which can continue to be used safely.



La Cornue will be sending the included customer letter to all known purchasers of the affected ranges to aid consumers in identifying the ranges subject to the recall. Upon receiving confirmation from the consumer, verifying ownership of a range subject to the recall. La Cornue will send the authorized area service company a dispatch notification.

The PTP Cap will be sent in advance to authorized servicers for inventory/ truck stock. If more stock is needed, they can be ordered at the La Cornue toll free recall number 888-257-7912.

For details about the repair, please check the La Cornue / Documoto website and view the recall bulletin and instructions sheets. Instruction sheets will also be supplied with the repair kits.

See below for more details on the service call procedures.

Claim Processing

Open the dispatched claim in Global Warranty. Enter the "work completed date". Within the "Work Performed" field servicers **MUST** enter either **"Inspected for PTP nipple cap, found it in place and leak tested" OR "Inspected for PTP nipple cap, found it missing. Installed supplied PTP Cap and leak tested".** To complete the claim, enter the labor line selection and then hit "submit". The repair will be paid at your established rate. No parts should be included in the claim as the necessary parts are being shipped free of charge directly to the servicer.

ONLY THE REPAIR OUTLINED IN THIS LETTER IS COVERED BY THIS RECALL/CLAIM PROCESS. Any other repairs should be processed as normal. Repairs still covered under the product warranty should be submitted as a separate standard warranty claim. Repairs outside of the product warranty should be made on a COD basis. If you have questions regarding the claims processing, please contact your Regional Service Manager or the Warranty Administration department at 800-914-4799.

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission, who will monitor the effectiveness of this recall program.

Thank you for helping us with this important safety matter. If you have any questions about this recall, please contact your La Cornue Regional Service Manager or La Cornue Warranty Administration at 800-914-4799

Sincerely,

La Cornue USA