

HOMETOWN FURNITURE & APPLIANCE

FURNITURE PROTECTION PLAN

FURNISH FEARLESSLY

COVERED STAINS & DAMAGE	FABRIC	LEATHER	WOOD VINYL HARD SURFACES
Any household stains	•	•	•
Human and pet biological stains*	•	•	•
Punctures, cuts, tears, rips**	•	•	
Burns	•	•	•
Zipper and button breakage	•	•	
Seam separation	•	•	
Heat marks			•
Animal damage***	•	•	•
Springs, frames, mechanisms, motors, levers, power and remote cords for sleeper, reclining, and inclining applications	•	•	•
Cracking, bubbling, peeling of finish			•
Scratches, gouges, chips			•
Breakage			•
Liquid marks or rings			•
Loss of silvering on mirror			•
Chips, scratches, breakage of glass or mirror			•
Matching pieces	•	•	•

REMEMBER TO:

- **READ YOUR PLAN** carefully to understand what's covered (and not covered) and how to get help when you need it. Questions? call for answers now.
- **BLOT STAINS** with a clean, dry cloth before calling us, but don't attempt to clean the stain further until we give you specific instructions.
- **ACT FAST** because many stains and damage issues are time-sensitive ... so is your plan. You must call within 30 days of when the stain or damage occurred.
- **CALL US AT 807-274-2944 to request service.** Have your receipt number handy.

COVERAGE INCLUDES:

HOUSEHOLD STAINS such as

- bleach
- cosmetics
- crayon
- glue
- grass
- grease
- ink
- lotion
- marker
- mud
- oil
- tar

FOOD & BEVERAGE STAINS such as

- juice
- chocolate
- gum
- ice cream
- pizza
- ketchup
- mayonnaise
- mustard
- cheese sauce
- popcorn
- soda
- wine

HUMAN & PET BIOLOGICAL STAINS

on fabric, leather, vinyl, and wood, such as

- blood
- saliva
- urine
- vomit

ACCIDENTAL DAMAGE

to wood and other hard surfaces, such as

- breakage
- bubbling
- cigarette burn
- checking of finish
- chip
- cracking
- pet teeth marks
- gouge
- heat mark
- liquid mark
- loss of silvering
- peeling
- scratch

to fabric, leather,** and vinyl, such as

- cigarette burn
- separated seam
- broken mechanism
- claw tears
- puncture
- cut
- rip or tear
- broken frame

**Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.*

***Surface scratches on leather are not covered.*

****Only one incident per furniture piece.*