



Performance Protection

PLUS

No Risk Guarantee

Guaranteed the original purchase of covered TV

If you don't need In-Home Service... You get Full Credit of your Purchase!

That's right! If you do not require in-home service during the life of your Performance Protection Plus program, you can present this card at your local Big Sandy Superstore for credit in the amount of your program's purchase price. You will be issued a store credit equal to the **full purchase price** of the program, which can be used toward the purchase of any new furniture or mattress! This credit is not to

exceed 50% of that next purchase (before tax and delivery, if applicable). For example, if you paid \$199 for your Performance Protection Plus, you would get \$199 toward your \$400 or more furniture or mattress purchase. Credit must be redeemed **within one year** of the Performance Protection Plus program's expiration.





PERFORMANCE PROTECTION PLUS

Real peace of mind comes from protecting your investment

REFRIGERATORS

- Mechanical Failure
- Power Failure
- Cooling Issues
- Ice Maker Issues
- In-Home Service
- No Deductible

WASHERS

- Mechanical Failure
- Power Failure
- Drain Failure
- In-Home Service
- No Deductible

DRYERS

- Mechanical Failure
- Power Failure
- Heating Issues
- In-Home Service
- No Deductible

TELEVISIONS

- Mechanical Failure
- Power Failure
- Screen Failure
- Speaker/Sound Failure
- Button Failure
- Wifi Failure
- In-Home Service 43" or larger
- No Deductible

DISHWASHERS

- Mechanical Failure
- Power Failure
- Heating Issue
- Drain Failure
- In-Home Service
- No Deductible

RANGES

- Mechanical Failure
- Power Failure
- Heating Issues
- In-Home Service
- No Deductible

APPLIANCES

Mechanical Failure: covers manufacturer defects and non-accidental failures to motors, gears, ball bearings, internal tubing, computer chips rotors and other internal moving parts.

Power Failure: covers power failure, power shorts, and internal cord replacement

Heating/Cooling Issues: covers malfunctions resulting from heating or cooling problems with your product.

Drain Failure: covers problems and product damage resulting from drainage failure within your product

Ice Maker Failure: covers malfunctions resulting from ice maker failure.

APPLIANCE NON-COVERED ISSUES:

- Cosmetic failure/missing after 30 days of delivery/pick up
- Damage or failure caused by accidents, pest or vermin, fire, flood or acts of God
- Damage from misuse, abuse, improper installation, or service performed by non-authorized persons.

TELEVISIONS

Mechanical Failure: covers manufacturer defects and non-accidental failures to motors, gears, ball bearings, internal tubing, computer chips rotors and other internal moving parts.

Power Failure: covers malfunctions resulting from heating or cooling problems with your product.

Screen Failure: Covers 3 or more dead pixels and burn in. (Burn in is not covered under the manufacturer's warranty). External impacts to screen are not covered.

Speaker/Sound Failure: Issues with sound volume, quality, controls and microphones

Button Failure: covers broken and malfunctioning buttons and other controls.

Wifi Failure: covers any issues with your Wifi or network connectivity from manufacturer defect.

TELEVISION NON-COVERED ISSUES:

- Damage to screens that display impact points.
- Damage to cabinet reported after 24 hours
- Removal of TV from wall if installed over 6 feet above floor
- Damage from misuse, abuse, improper installation, or service performed by non-authorized persons.