

# Jarons Removal Service: Terms & Conditions

Jarons Furniture Outlet Inc ("**Jarons**") is offering our customers ("**you**" or "**your**") an easy and affordable way to remove and dispose of your existing furniture during the delivery of your newly purchased furniture.

## 1. You Acknowledge

By using the Jarons Removal, you agree that you are requesting and purchasing haul-away and related services at your own risk.

## 2. Your Representations

You expressly warrant and represent that you have read, understood, and agree to be legally bound by these Terms; you are at least eighteen (18) years old; and own or have legal possession of any and all furniture to be hauled away, disassembled, transported, or subjected to any other services made available through this agreement.

## 3. Pricing for the Removal Services

We must deliver and you must accept at least one piece of new furniture to be eligible for Removal Services.

<u>RETURN TO STORE</u>	<u>RATE</u>	<u>REMOVE TO CURB OR TO GARAGE, ETC.</u>	<u>RATE</u>
Initial Piece	\$160.00	Initial Piece	\$100.00
Each Additional Piece	\$60.00	Each Additional Piece	\$35.00
Any Mattress	\$50.00	Any Mattress	\$35.00

- **Note:** For the purpose of pricing, a "**piece**" is defined as any individual component that can be detached or moved independently. For example, the removal of a 3-piece sectional sofa would be the initial cost plus 2 additional pieces, for a total cost of **\$280.00**.

## 4. Rescheduling & Cancelling

- **a. Procedures:** The rescheduling and cancelling of Removal Services follows the same procedures as the delivery of your new furniture. We will not schedule the Removal Services alone without a delivery of new furniture.
- **b. Refunds:** You are entitled to a refund for any changes to the scope of your order for the Removal Services, provided that you notify us of the change prior to your Removal Service being completed.
- **c. Right to Refuse:** We reserve the right to refuse or cancel your order for Removal Services at our sole discretion at any time and for any reason.
- **d. Location:** All furniture to be disposed of must be located at the same address as the delivery address. No additional stops will be made.

## 5. Accessibility and Disassembly

Do not place an order for Removal Services if your furniture requires extensive disassembly or is not safely removable without the destruction of the item or alteration of the building/property. By placing an order, you represent that all items are accessible and removable.

**Preparation Requirements:** All items must be cleared of contents (e.g., emptying dresser drawers, removing linens from beds) prior to the arrival of the removal team. Jarons reserves the right to refuse items that are not properly prepared.

## 6. Refusal of Removal Service

Jarons will cancel or refuse Removal Services under any of the following circumstances:

- **a. Hygiene & Safety:** If an item is found to be infested with bugs (e.g., bed bugs, fleas), Jarons strictly prohibits the removal of any furniture suspected of pest infestations to prevent cross-contamination.
- **b. Hazard:** If your item is dangerous, toxic, unsanitary, or has pieces with broken glass.
- **c. Scope:** We will only remove similar furniture items to those that we sell.
- **d. Weather:** Instances of inclement weather such as heavy rain, snow, sleet, or high winds.
- **e. Distance:** Your location is inaccessible or too far away from our truck.
- **f. Structural Constraints:** If items cannot be moved safely through narrow doorways, hallways, or stairs.

## 7. Liability & Property Damage

While our teams exercise the utmost care, Jarons is not responsible for minor scuffs, scratches, or incidental damage to floors, walls, or doorframes that may occur during the removal of bulky or heavy items from tight spaces.

If you still want Jarons to provide the Services after being advised of the risk of damage to your property, you waive any right to receive any reimbursement for any damages that may result.

## 8. Disposal of Items

Disposed furniture is not able to be returned. We do not track disposed items. Any personal items left in the furniture cannot be returned and will be trashed. You are responsible for ensuring all personal property is removed prior to the delivery date. Jarons is not liable for any personal property left in disposed furniture.

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Customer signature

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Date

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