



wood grain it's not just for breakfast

Wood Protection Plan (WPP)

AGREEMENT

This document sets forth the entire agreement between BlvdHome, hereafter referred to as “BlvdHome” and the purchaser hereafter referred to as “You” and “Your.” In return for payment of the BlvdHome Wood Protection Plan (WPP), and subject to all terms and conditions of this agreement, BlvdHome will:

- Offer professional advice for cleaning.
- Pay labor and replacement parts necessary to clean or repair the covered furniture piece(s) due to accidental stains, or manufacture defects within the term of this agreement. We will go out and refinish a specific area, but we do not professionally clean or refinish an entire piece.
- Replace the affected portion of the wood piece; i.e.: legs, stretcher bars, table tops, drawers etc., if an authorized service provider cannot remove a stain or repair the affected area. If the part needed is not available, BlvdHome will, at their discretion, replace the furniture piece(s) with one equal to the original purchase price of the damaged or stained piece. If you choose a replacement item that exceeds the original purchase price, the difference will be invoiced to you as an upcharge.
- WPP will repair or replace the affected portion of the product. If parts are unavailable for the product, WPP will replace the furniture piece, with a warranty credit up to the original purchase price. If the replacement piece exceeds the original purchase price, you will be responsible for payment of the price difference. BLVDHOME reserves the right to repair or replace a defective product at their discretion.
- WPP will replace any matching furniture pieces, (if the affected product is replaced with something other than the original item), if the WPP has been purchased on all pieces, up to the original purchase price.

This agreement applies only to new residential use furniture purchased from BlvdHome. The purchaser shall reasonably cooperate with BlvdHome in its efforts to perform its obligations under this agreement.

Covered Stains and damage due to a single occurrence: Includes but is not limited to:

- Food and beverage stain
- Water or any liquid mark or ring
- Accidental chips, gouges, scrapes or punctures
- Ink, dye, corrosives, paint, gum, nail polish, remover, or marker
- Burns or heat marks not caused by a fire
- Any stain related to a single occurrence
- Breakage of glass or mirrors
- Tears, rips, or cuts, on upholstered seats
- Failure of assembled joints
- Season Splits or warping

This accidental Warranty Plan does not eliminate the need for routine care and maintenance as recommended by the manufacturer.

Obtaining service: Call BlvdHome at 435-986-2915 to initiate a claim for repair of affected area. You must report any covered damage to BlvdHome within 5 days of the date the damage occurred. In cases of staining or other accidental damage, you must not attempt stain removal or repair without first contacting BlvdHome.

Time and place of Service: Service will be provided during the hours of 8:00am to 4:00pm local time Monday through Friday excluding holidays. On-site service will be provided at your residence within BlvdHome's authorized Service area. If your residence is located outside BlvdHome's local service area, you will be responsible for payment of transportation costs to bring your furniture to BlvdHome's Distribution Center if repair service is needed.

LIMITATIONS OF COVERAGE:

This agreement does not cover the following items:

- Normal soiling from everyday wear and tear.
- Dust, dirt, smoke, burns or animal damage not attributed to a single occurrence.
- Stains or water rings not attributed to a single occurrence.
- Natural wood grain characteristics, flaws, or knots.
- Surface scratches, fading, or sun damage.
- Customer alterations, or modifications
- Damage cause by neglect, abuse, misuse, failure to comply with manufacturers instructions or improper storage
- Furniture used for commercial use, rentals, vacation rentals, or multi-family dwellings
- External causes including flood, fire, theft, insects, acts of nature, or consequential loss of any kind
- Lost parts, such as handles, knobs, or replacement of bulbs, batteries etc.

NOTE: Where a piece of wood furniture is damaged by puncture, cuts, scrapes or gouges, liability will only extend to the best possible repair of damaged area. Topical treatments may adversely impact wood furniture. Polish and cleaners with ammonia, alcohol or silicone can spoil the finish This agreement excludes any claim or liability for defects or damage caused by such topical treatment. Wood products should stay out of direct sunlight

EXCLUSIONS UNDER THIS AGREEMENT

The cost of repairs or cleaning carried out by anyone other than an authorized BlvdHome service provider. Service provider trip costs for missing a scheduled appointment. Use in a non-residential environment, or in transit or in storage. Damage caused by improper cleaning or stain removal methods. Fading due to sunlight exposure. Losses covered by an insurance policy. Items deemed to have expired their useful existence due to neglect or abuse within the term of the agreement.

Coverage Term: 5 years from date of delivery. Coverage term is inclusive of any manufacturer's warranty period. Parts and on-site service already covered under the original warranty will be provided under that warranty and no liability shall be established here under if covered by an original manufacturer's warranty.

Cancellation: BlvdHome reserves the right to terminate this agreement for non-payment of BlvdHome WOOD PROTECTION PLAN Protection (WPP). If the purchase was made on a BLVDHOME finance account, the account must be in good standing for this agreement to be valid. Upon replacement or monetary settlement, there is no longer any contractual obligation under this agreement for the affected item, any product that is replaced becomes the property of BLVDHOME. A one-time replacement of a furniture piece constitutes complete usage of this agreement for the item. An item provided as a replacement under this agreement will not be covered by this agreement. The replacement item is eligible for purchase of BlvdHome WPP for the new product.

State Variations: Certain states have specific conditions. Any provision within this agreement which conflicts with state laws where you purchased this agreement will be extended to meet state legislation.

Purchaser Records: You must provide the original sales receipt or other proof of purchase as a condition for receiving service under this agreement. YOUR ORIGINAL PURCHASE RECEIPT SHOULD BE KEPT WITH THIS AGREEMENT IN A SAFE PLACE. This is not an insurance policy: Obligations under this agreement are guaranteed by BlvdHome, 390 North Mall Dr., St. George, UT 84790. Entire Agreement: This is the entire agreement and no other oral modifications are valid. Limitation Of Liability: BlvdHome, their employees, agents, contractors or licensees will not under any circumstances be liable for any incidental or to, property damage, lost time from delays in service or the inability to render service on any covered product. There are no express or implied warranties made herein.