Mattress Check List

Mattress Kingdom

60 Day Comfort Exchange Policy

Comfort exchanges will be permitted on any standard sized Mattress purchased at $499 or above under the following terms.

- $200 Comfort Exchange Processing Fee collected before exchange
- Purchase of Mattress Defender at original time of mattress purchase.
- A mattress protector must be installed on the mattress during the exchange process.
- A new mattress protector will be provided at the time of redelivery.
- Any exchange must be for a mattress of an equal or greater value.
- Any exchange within the first 30 days of delivery will have a 15% exchange fee and re-delivery fee ($90 or $110 Sat metro area).
- Mattress must be odor and smoke free.
- Only one exchange per customer.
- No exchange will be permitted on any mattress that is soiled, torn, damaged and/or abused.
- No exchange will be permitted on any floor models, clearance, or any "one of a kind" mattresses.
- There are NO REFUNDS on any mattresses once the customer has received his/her merchandise.

Mattress	Exchange Time
All $ 499+	60 Days
Purple	100 Days
Casper	100 Days
Avocado	100 Days
Sealy Hybrid	120 Days
Stearns & Foster	120 Days
Beautyrest Black	120 Days
Tempur-Pedic	6 Months
Dream Cloud	365 Days
Nectar	365 Days

☐ **I elect to participate in the 60-Night Comfort Guarantee program**

☐ **I decline to participate in the 60-Night Comfort Guarantee program and understand that I am not eligible for any further exchanges**

Foundation

Select your Choice

☐ High Profile Foundation (Approx. 9" tall)
☐ Low Profile Foundation (Approx. 5" tall)
☐ Ultra Low Profile Foundation (Approx. 2" tall)

☐ **I am not purchasing a foundation and understand using an unapproved foundation voids all terms of the warranty and jeopardizes the open flame resistance of the bed set.**

Mattress

I have purchased a

_____

sized mattress (Check Size)

☐ **I understand once my new bedding is ordered, delivered and or set up, there will be an additional delivery / exchange fee of 25% to change to a different sized mattress.**

☐ Non-Standard sizes, such as California King, Split Queen, Twin XL and Full XL are exempt from the Comfort Exchange Policy and are non-refundable, non-returnable and non-exchangeable.

☐ Pillows, Frames and Mattress Defenders are non-refundable, non-returnable and non-exchangeable.

☐ Adjustable bed bases are non-refundable, non-returnable and non-exchangeable.

By my signature, I acknowledge and understand the terms and conditions of my purchase, as stated above.

Signature _____ **Date** _____ **Invoice #** _____