

# **Appliance Education Program**

#### Introduction

This program is an exclusive service for appliances under one year old. Our expert technicians will guide you through essential operations, special features, and maintenance tips. Gain confidence in using and caring for your newly purchased appliance, addressing potential issues before they arise. Invest in knowledge, ensure longevity – choose Yale Appliance for a seamless ownership experience.

## **Pricing**

- 1st appliance = \$179.95
- Each additional appliance = \$79.00

Call To Schedule 617-825-9253

Payment is due in full at time of scheduling

## **Details**

The technician will spend time on each appliance, inspecting the unit and reviewing the operational information with you. Providing maintenance solutions and feedback, as needed.

Inspection	Education
Make sure all units are secure, without uninstalling appliances.	Review how to use the appliance; including using special features (e.g. steam dry, convection, etc)
	Review how to care for the appliance. Review any
	special cleaning instructions. ed
	Review use and care guide with customer. Explain
	where to look for features
	Open questions, solutions, and feedback as needed

### Parts Needed?

The technician will give a detailed description and quote any parts and/or labor needed. The pricing comes from the New England Flat Rate Repair Guide. The technician will schedule a service call return trip before leaving the residence.

