



JOHNSON BROTHERS
— A P P L I A N C E S —

WATER OR GAS CONNECTION POLICY ACKNOWLEDGEMENT

Johnson Brothers Appliances takes water and gas connections very seriously. A water or gas leak can create a tremendous amount of damage and we want to protect our customers as much as possible from that risk. Based on our long experience and things we have seen happen over the years, we have procedures in place that are designed to protect you and your home and we want you to be aware of prior to delivery.

For us to make a water or gas connection to your new appliance(s) a responsible person (18 years or older) must be present during the installation. That individual will be responsible for a final walkthrough and inspection with our delivery team. They will need to inspect and acknowledge that there are no leaks after the connection is made and release all liability for any leaks or failures that may happen in the future by signing our Post Installation Liability Release Form. If this form is not signed, we will disconnect all water and gas connections before leaving the premises.

Our installers will install your new appliance(s) and ensure all connections are without fault by pressurizing the system and run a test cycle to make sure the product is functioning correctly. All connections made by our installers are pictured, uploaded, and attached to your Order electronically in our system.

We highly encourage our customers to check all new connections diligently for the first 72 hours after install and then periodically for the life of the product. This will give the best chance of detecting any leaks that can develop as soon as possible.

