Marcella's
APPLIANCE CENTER

Important Notice Regarding Appliance Transportation and Cosmetic Repairs

The home appliance industry is currently experiencing high demand alongside material shortages and shipping challenges. At Marcella's Appliance Center, we take great care in transporting your new appliances to your home. However, due to these industry-wide issues, we have seen an increase in transportation-related damages from the factory to our warehouse.

Please note that replacement parts for cosmetic damage (such as scratches, dents, chips, and other finish imperfections) are manufactured upon request. As a result, availability may be limited, and the process can take anywhere from six weeks to over six months, depending on the manufacturer's timeline.

As soon as a damage-free replacement part arrives, a team member will reach out to you to arrange the repair. We appreciate your patience and understanding during this process and look forward to serving you for all your home appliance needs.

Marcella's Appliance Center – Repair Department
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