Marcella's APPLIANCE CENTER

# Washing Machine Helpful Information

**Sorting Laundry**

- **By Weight**: Wash heavier items (like towels and jeans) separately from lighter items (like shirts and delicates).
- **By Color**: Separate whites, darks, and bright colors to prevent bleeding.
- **Check Care Tags**: Delicate items may require handwashing or a delicate cycle in a mesh bag.

**Washer Settings**

- **Agitation/Spin Speed**: Refer to the machine manual for the correct settings for different fabrics.
- **Water Temperature**: Refer to your item's care tag.

**Detergent Use**

- **Read the Manual:** Understand how detergent is dispensed in your machine.
- **HE Machines:** Use only 1-2 tablespoons of liquid detergent for high-efficiency (HE) washers.
- **Avoid Pods:** The coating on pods can cause buildup inside the washer.
- **Soft Water:** Use less detergent in areas with soft water to prevent residue.

Detergent cleans clothes by breaking down dirt and grease so they can be rinsed away. Proper agitation is crucial, as the movement of water and detergent removes dirt effectively.

**Load Size Guidelines**
Overloading reduces agitation and cleaning effectiveness, so leave enough space for clothes to move freely:

- **Small Load:** Fill the drum 1/3 full.
- **Medium Load:** Fill the drum 1/2 full.
- **Large Load:** Fill the drum 3/4 full.
- **Machines Without Agitators:** Load clothing loosely, mimicking the space an agitator would require.

**Preventing Mold & Mildew (Front Loaders)**

- Leave the washer door open after use to allow air circulation.

- Wipe down the door boot after each use to prevent mold growth.

**Cleaning & Maintenance**

- Regularly clean your washing machine with a dedicated cleaner:
  - Recommended brands: **Excelsior (highly recommended), Affresh, Lemi-Shine, Oxi-Clean**
  - Run a cleaning cycle at least once a month to remove detergent buildup.

**Common Washing Issues & Solutions**

- **Clothes Not Looking Clean?**
  - Could be detergent residue or excessive suds preventing proper agitation.
- **Stinky or Slimy Washer? Flaky Brown Spots on Clothes?**
  - Detergent buildup may be causing mold/mildew growth inside the machine.
- **SUD Error or Excess Suds?**
  - Excess suds prevent proper drainage and may cause leaks.
  - If the washer is still running, run an extra rinse cycle to remove excess soap.
  - If the SUD error persists, add **1/2 cup of white vinegar** (or liquid fabric softener) to calm the bubbles.
  - Run a cleaning cycle afterward to remove the remaining buildup.

By following these tips, you can keep your washing machine running efficiently and ensure your clothes come out fresh and clean!

**Marcella's Appliance Center – Repair Department**
📞 (518) 381-1666
✉️ JMarcellaService@gmail.com