



Thank you for your purchase!

Spichers aims to make every house a home. We hope your new purchase brings joy, good food, and great conversation.

If you have questions about your new purchase after install, please ask.

You have up to 30 days to purchase **Spichers' Extended Warranty** on the appliance, if applicable. This can cover a service call up to 5 years.

We **only** service what we sell. So if something happens, **you** are our priority

And if nothing happens, you can use the credit towards any purchase of equal value or more within 12 months.

Welcome to the Spicher Family.

SPICHERS
APPLIANCES & SECURITY

Family owned and operated since 1955

Delivery Policy

We have a few things to go over to get you ready for your new appliance purchase. We will inspect and unbox your delivery before it reaches you, to ready your new appliance. If a haul away is purchased, then we will take away your existing appliance and recycle it.

For questions about your specific appliance installation, please check out the Spichers website, and select 'Delivery Policy'.

Get Excited! Please have someone 18+ at home to accept delivery.

Clear a path from the street to the kitchen, laundry room, or where the appliance is being installed, ensuring it is wide enough to accommodate the appliance.

Empty and clean your existing appliance if we are hauling away. We do not want your food, plates or clothes!

Additional fees can occur if we go above and beyond a standard delivery. As an example, If you have an existing water supply line with an accessible, functional, and dedicated water shutoff valve within 5 feet of the refrigerator (or, if greater than 5 feet, an existing water supply line), we will install your refrigerator and no modifications are needed to accommodate the kit. Otherwise, there will be an additional charge. Dryer venting additional fees will occur over 8 feet.

If we are moving an old appliance, it must be on the same level. We will never move an old appliance to a different address.

Right of Refusal our delivery team has the right to refuse to install and/or deliver if the circumstances deem it necessary. If you have questions on how to prepare for delivery, please ask.

We can comeback and install any appliance, the charge is \$150+ for local and \$200+ for out of area.

Terms and Conditions

Returns and cancellations are subject to a 50% restocking fee. All requests for returns and exchanges must be processed within 20 days of delivery. Special Order items cannot be returned or exchanged.

Cosmetic damage must be notified within 14 days of purchase. Any defective products will be covered by manufacturer's warranty and repaired as outlined under the manufacturer's terms and conditions

All orders must be paid in full to schedule delivery. Past due accounts will accrue interest at a rate of 1.5% per month. Upon default of payment, we reserve the right to reclaim the merchandise. You will be responsible for all collection and legal expenses incurred.

Deposit/payment on order does not imply Spicher's is physically holding the appliance in its warehouse. A 7-day lead time is required before delivery.

Warranty Exclusions are on a separate attachment, if applicable.