

Let's get this right the first time! Help us to serve you better & avoid restocking fees!

Check ALL dimensions (for delivery & installation).

We can provide you with the appliance specifications you need to be sure that your new appliance can be delivered to and will fit in your space. This includes all the doorways and paths that lead to where the appliance is going, as well as the space for the appliance. Check height, width and depth carefully!

Verify Gas or Electric.

When purchasing a Range, Oven or Dryer, please verify whether you need it to be **GAS or Electric**. If it is Gas, we also need to know if it is **Natural or LP**. In some cases, an LP kit would need to be ordered separately at an additional charge.

Clear a path and remove obstructions for our delivery team.

Please make sure the path is clear and have any obstructions moved **before** our delivery team arrives.

Need to cancel? Let us know early to avoid a fee.

If a delivery needs to be cancelled, we will need to know by 11am the day before to avoid any charges. A \$75 fee will be charged if we arrive and are unable to make the delivery.

Restocking fees may apply.

If the wrong appliance was ordered please be aware that you will be responsible for restocking and re-delivery fees.

No returns on Special Orders.

Please note that Special Orders cannot be returned so do your homework and be sure you love it **before** you buy!

Our full return policy is located at the bottom of your sales invoice.



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