

Appliance Hook-up Guide—general tips

The number one reason for appliance returns is because they don't fit into the intended space or can't fit through the doorways, hallways, between cabinets, up or down stairways, between railings, etc... The following tips should help you avoid these pitfalls of inconvenience and costs of purchasing a product that will not work for your spaces. Be prepared for your next appliance delivery and hook-ups.

1. Measure First & Foremost!

It's very important that you measure the area where your appliance will be installed and hook-up to be sure it will fit. Then measure the entire pathway that the appliance will have to travel to get to its final destination. Measure the stairways, doorways, hallways, between cabinets and railings etc... If the appliance is returned due to these errors, you may incur additional costs, like another delivery fee and a restock fee.

2. Check Your Connections!

Be sure you have the appropriate electrical outlet within 3.5 inches of the space you've decided for your new appliance. Be sure the outlet has the third ground (accepts a three prong plug). For electric dryers and ranges, be sure there is a 220v electrical receptacle. There are two types, a wall mount box or a flush mount receptacle style.

3. Measure once more!

Take one more measurement of the paths and the space and write them down to be sure you measured right the first time. *Measure twice cut once.*

Refrigerators & Freezers

- A standard three prong, grounded outlet must be within reach of the unit's electrical connection. The typical length of most appliance cords are 3 to 5 feet.
- Be sure to check the space clearance for the complete measurements of the unit: height, depth and width.
- Refrigerators with ice maker and water dispensers will need to be connected to a waterline. Copper or braided stainless steel waterline connection kits are available through our stores. You can call a plumber or do it yourself. Prime Appliance will install a waterline for an additional charge. Prime Appliance does not recommend plastic waterlines. Our delivery team will not connect the refrigerator to plastic waterlines.

- Once installed, a refrigerator or freezer can take up to 24 hours to reach the proper level of coldness. Our delivery team can recycle an old refrigerator if it's disconnected for an additional fee.

Read your manual and installation guide for proper details and installation. Many of today's appliance manuals do not come with the product and may have to be downloaded from the manufacturers website. It's easy!

Washers

- A standard three prong, grounded electrical outlet must be within reach of the units electrical connection. The typical length of an appliance cord is 3 to 5 feet.
- Be sure to check the clearance for complete measurements: height, depth & width.
- Hoses are not supplied with washing machines today and need to be purchased separately. Standard 4 & 6 ft. rubber and braided stainless steel hoses are available for purchase in our stores. The new hoses will need to be connected to the washing machine before it can be operated.
- If we are delivering the washing machine, our delivery team will be unable to connect existing or old hoses. Our delivery team can recycle an old washer for an additional fee.

Refer to the manufacturers installation guide for proper details & installation.

Electric Dryers

- Be sure to check space clearance for complete measurements of the unit. Height, depth & width
- Plan to leave adequate space behind the dryer for vent connections. Our delivery team will hook up to your new electric dryer if there is an existing vent assembled and measured out correctly. It must fit to where the 4" vent hole comes off the dryer. Prime appliance offers venting assembly & installation for an additional fee.
- Be sure to know where your venting must come off the dryer (back, side or bottom). Many dryers have knockouts, to have the vent exhaust from the side or bottom of the dryer. Side and bottom vent kits are available for an additional fee. Prime Appliance can side or bottom vent the dryer for you, *before* the delivery or pick up for an additional fee. All dryers come from the factory with the vent exhausting from the back.
- A standard 240v electrical connection is required for electric dryers. Electrical outlets have several variations. Inspect or take a picture of your outlet so you will have the information with you. Prime Appliance does not recommend using an old dryer cord,

they can become compromised over years of use. It is highly recommended to buy a new cord with the purchase of a new electric dryer, for safety reasons. New dryer cords are available through our stores.

- If we are delivering and hooking up a new electric dryer, our delivery team cannot install an old dryer cord onto a new electric dryer. Our delivery team can recycle an old dryer if it's disconnected for an additional fee.
- Refer to the manufacturers installation and product manual for details and proper installation.

Gas dryers

- Be sure to check space clearance for complete unit measurements. Height, depth & width.
- Plan to leave adequate space behind the dryer for vent connections. Our delivery team will hook up to your new electric dryer if there is an existing vent assembled and measured out correctly. It must fit to where the 4" vent hole comes off the dryer. Prime appliance offers venting assembly & installation for an additional fee.
- Be sure to know where your venting must come off the dryer (back, side or bottom). Many dryers have knockouts, to have the vent exhaust from the side or bottom of the dryer. Side and bottom vent kits are available for an additional fee. Prime Appliance can side or bottom vent the dryer for you, *before* the delivery or pick up for an additional fee. All dryers come from the factory with the vent exhausting from the back.
- New gas dryers are not included with gas lines or gas connections. These items can be purchased at our stores. Prime appliance cannot install gas dryers, we recommend a local plumber or your gas provider. We can recycle an old gas dryer if it's disconnected, for an additional fee.
- All new gas dryers come from the manufacturer set standard, to natural gas. Prime Appliance can convert a gas dryer to liquid propane gas, in our stores for an additional fee. LP conversion kits are available for purchase in our stores.
- Refer to the installation and owners manual for proper installation.

Electric Ranges

- Be sure to check space clearance for the correct measurements: Height, depth & width
- A 240v electric receptacle for all electric ranges. Electrical outlets differ so depending on the outlet configuration, your range may require a three or four prong cord. Prime Appliance does not recommend using an old range cord due to the high voltage comprising, that can happen. It is recommended to always purchase a new cord when buying a new electric range. Prime Appliance has them available through our stores.

- Our delivery team cannot install old cords onto new electric dryers. Prime can recycle an old range if it is disconnected, for an additional fee.
- Refer to the installation and owners manual for proper installation.

Gas Ranges

- Be sure to check space clearance for the correct measurements: Height, depth & width
- New gas ranges are not included with gas lines or gas connections. These items can be purchased at our stores. Prime appliance cannot install gas ranges, we recommend a local plumber or your gas provider. We will recycle the old gas range if it's disconnected for an additional fee.
- All new gas ranges come from the manufacturer set standard, to natural gas. Prime Appliance can convert a gas range to liquid propane in our stores for an additional fee. LP conversion kits are available for purchase in our stores. Some gas ranges come with the LP conversion kits.
- Refer to the installation and owners manual for proper installation.

Dishwashers

- Prime Appliance offers dishwasher installation for an additional fee.
- Our delivery team will provide a drop off delivery for an additional fee. Our delivery team can recycle your old dishwasher for if it is disconnected and out from the built in application for an additional fee.

Built-in appliances

- Built -in appliances include, wall ovens, cooktops, over the range microwaves, undercounter ice-makers, air-conditioners, water heaters, water softeners etc. Installation is not included in our standard delivery practices. The cost of custome installation projects will vary depending on the type of appliance as well as the layout of the application the built-in appliance is to be installed into and your home layout. Please contact our stores for more details on built-in installations.

Thank you for taking the time to shop Prime Appliance!

